

These Terms and Conditions apply to all Cuba programs.

1. RATES

Published MISSION fees do not include U.S. domestic or international transportation to or from the U.S. port of departure, Cuban departure tax, or individual gifts and donations. B'nai B'rith International provides as a service to PARTICIPANT'S licensed charter air from Miami to Cuba, inclusive of one checked bag, and Cuban visa. Transportation in Cuba related to the MISSION is included as indicated. MISSION fee includes a one year membership to B'nai B'rith International and a \$500 contribution to the B'nai B'rith Cuban Jewish Relief Project. Printed rates are subject to change without notice.

The air carrier allows each passenger to bring on the flight 44 pounds of baggage. Excess baggage over the 44 pounds will be collected at the airport at the rate of \$2.00/lb. An additional \$20 will be charged per piece of baggage checked in excess of that which is included with the MISSION fee.

2. REGISTRATION & PAYMENTS

The PARTICIPANT has agreed to pay the applicable MISSION fee in consideration of B'nai B'rith International providing the opportunity for the PARTICIPANT to participate in B'nai B'rith's MISSION, inclusive of accommodations and other services for the PARTICIPANT as set forth below. A \$500 non-refundable deposit is due at the time of registration. The remainder of the fee cost is due 60 calendar days prior to the date that the PARTICIPANT is scheduled to arrive in the tour start location. If payment in full for MISSION fee is not received on or before the due date, the PARTICIPANT's MISSION may be cancelled.

3. CANCELLATION & REFUND

B'nai B'rith reserves the right, in its sole discretion, to reject an individual at any time prior to departure, or to cancel the B'nai B'rith MISSION in which a PARTICIPANT is scheduled to participate. In the unlikely event of such a cancellation by B'nai B'rith, or if a PARTICIPANT has been rejected, the total amount paid to B'nai B'rith (less airfare) will be refunded, unless the cancellation is due to non-payment of the PROGRAM fee by the MISSION fee's due date or is due to governmental action beyond B'nai B'rith's control, in which case the amount refunded will be reduced to the extent B'nai B'rith has incurred expenses in organizing the PROGRAM. Other than such a refund, B'nai B'rith will not be responsible to a PARTICIPANT for any other refund, costs, interest, liability or damages of any kind. If PARTICIPANT cancels for any reason, he or she must notify B'nai B'rith in writing. The cancellation will be effective upon B'nai B'rith's receipt of the written notification at its office in Washington, DC. B'nai B'rith incurs substantial administrative and planning costs prior to the departure of PARTICIPANT. Therefore, regrettably, if PARTICIPANT cancels his or her participation in the MISSION, funds paid by PARTICIPANT to B'nai B'rith can be refunded only as set forth below.

The \$500 deposit is non-refundable. PARTICIPANT may apply this deposit to another B'nai B'rith MISSION to be scheduled to depart within 365 days of the original scheduled start date, subject to space availability.

If the cancellation is effective:

- 61 days or more prior to the scheduled start date, the Fee costs paid, not including the deposit and any applicable airline and hotel cancellation penalties, will be refunded;

- 60 to 45 days prior to the scheduled start date, 50% of the Fee costs will be retained, and the balance, not including the deposit and any applicable airline and hotel cancellation penalties, will be refunded;
- 44 to 31 days prior to the scheduled start date, 75% of the Fee costs will be retained, and the balance, not including the deposit and any applicable airline and hotel cancellation penalties, will be refunded;
- 30 or fewer days prior to the scheduled start date, none of the Fee costs will be refunded.

If PARTICIPANT cancels his/her program and chooses a refund, PARTICIPANT will forfeit the future use of his/her deposit.

No refunds will be made for unused portions of the MISSION for any reason.

PARTICIPANT is responsible for transportation costs to the start location in Miami or other designated gateway city. The PARTICIPANT is also solely responsible for any airfare or other travel fees, charges, expenses or penalties that might result from any cancellation of or change in the PARTICIPANT's MISSION, whether the PARTICIPANT cancels the MISSION or it is cancelled or altered by B'nai B'rith. It is very important that a PARTICIPANT understands the cancellation policy. If it is not clear, the PARTICIPANT should ask for clarification. B'nai B'rith cannot make exceptions to this cancellation policy for any reason, including medical emergencies.

Cuban medical insurance is included in the price of the MISSION and covers 100% of medical expenses up to \$25,000 and repatriation or transportation due to illness, accident, or death (up to \$7,000) - except as noted below. Your hotel has a first aid station and nurse for immediate attention to minor illnesses or injuries. Your insurance will cover treatment in the hotel and at a clinic if necessary. PLEASE NOTE: Cuban health insurance does not cover treatment for a pre-existing condition: you are liable for the costs incurred from the treatment of a preexisting condition. You may seek reimbursement from your USA insurance company; if your USA policy so provides.

B'NAI B'RITH STRONGLY URGES THE PARTICIPANT TO UPGRADE AND/OR PURCHASE ADDITIONAL TRIP CANCELLATION INSURANCE. Proof of additional trip cancellation insurance is required. Should a PARTICIPANT elect not to purchase additional trip cancellation insurance, a signed waiver is required by B'nai B'rith.

4. CHANGES TO REGISTRATION

Changes to MISSION or start date by PARTICIPANT are considered a cancellation and are subject to the Cancellation and Refund policy found herein. Participant changes may be subject to additional airline or hotel fees should the original rates no longer be available for your revised travel dates. Revisions to air tickets are subject to the airline fare rules, change fees, and cancellation policies. Air prices may vary depending on the day of travel, gateway city, routing, and airline class of service booked, which is determined by seat availability.

5. CHARTER FLIGHT ARRANGEMENTS TO HAVANA

Direct flights to Cuba from the U.S. are operated by an OFAC-authorized Carrier Service Provider (Charter Company) and are arranged by an OFAC- authorized Travel Service Provider (TSP). Charter flight times are authorized on a monthly basis by the U.S. Department of Transportation, the Cuban Government, and the Office of Foreign Assets Control. B'nai B'rith receives authorized flight times 15-45 days before departure. B'nai B'rith strongly encourages PARTICIPANTS to wait until flight times are communicated to make domestic flight arrangements. B'nai B'rith is not responsible for any missed, delayed or cancelled flights.

6. PASSPORTS & U.S. AND CUBAN VISAS

The PARTICIPANT is required to have a passport valid for six months after the return from their B'nai B'rith MISSION. PARTICIPANTS holding a passport from a foreign country; green card, U.S. visa, or special-use passport are solely responsible for understanding the limitations imposed on their passport, green card, U.S. visa, or special-use passport regarding re-entry back into the United States. B'nai B'rith cannot be held liable for a PARTICIPANT who is refused service by the Carrier Service Provider or entry into Cuba because of a restricted U.S. visa or Passport or denial of a visa by the Cuban government. In the event the PARTICIPANT is refused entry to Cuba because of Visa or Passport issues or denial of a visa by the Cuban government, applicable cancellation penalties may apply.

PARTICIPANT is responsible for having on his or her person proper documentation to enter Cuba as well as to re-enter the United States, and proper documentation to travel via a third country (if applicable) to Cuba. The Cuban Government retains the right to grant or deny visas.

7. CUBAN-BORN PARTICIPANTS

PARTICIPANT acknowledges that the Cuban Government imposes different requirements for Cuban-born persons traveling to Cuba than others, and that such a person obtaining a Cuban visa, if needed, can take a minimum of 8 to 12 weeks. B'nai B'rith suggests that all Cuban-born persons wishing to participate in the MISSION contact B'nai B'rith or an authorized Charter Company directly for more information. B'nai B'rith is not responsible for any information it provides to participants in this regard, or for any delay or denial in the issuance of a Cuban visa, if required.

8. CHANGES TO PROGRAMS

We endeavor to operate the MISSION as outlined herein. However, circumstances beyond our control may require an adjustment to the MISSION or its inclusions. We strive to avoid such changes, but must reserve the right to make such modifications. If a PARTICIPANT cancels his or her participation in the MISSION because of a MISSION change, normal cancellation penalties will apply.

We must reserve the right to substitute hotels if necessary.

9. TRAVELERS REQUIRING SPECIAL ASSISTANCE

PARTICIPANT must report any disability requiring special attention at the time a reservation is requested. B'nai B'rith will make reasonable attempts to accommodate the special needs of such PARTICIPANT, but does not guarantee this, and is not responsible for any denial of services by airline charter companies, Cuban carriers, hotels, and other independent suppliers. B'nai B'rith regrets that it cannot provide individual assistance to a PARTICIPANT for walking, dining, getting on and off motor coaches, ships and other transportation vehicles, or assist with other personal needs. PARTICIPANTS who need such assistance must be accompanied by a qualified companion who is also a PARTICIPANT in the MISSION.

10. AGE POLICY

Due to the nature of our religious exchanges, participants of a B'nai B'rith MISSION should be at least 12 years-old. Exceptions may be made on a case-by-case basis.