



B'NAI B'RITH INTERNATIONAL

CENTER FOR SENIOR SERVICES

Management Professionals and Service Coordinators Training Meeting

July 21-23, 2020

Agenda

Tuesday, July 21

Managers Meeting

- 1:00 pm Welcome
Mark D. Olshan, Ph.D., Associate Executive Vice President, B'nai B'rith International and Director, B'nai B'rith Center for Senior Services
Janel Doughnten, Associate Director, B'nai B'rith Center for Senior Services
- 1:30 pm HUD During COVID 19 Updates
2020 HUD Notices/Memorandums/Emails
Fair Housing During the Pandemic
Policy Changes and Honorable Mentions/Other HUD Related Issues
Discussion on Evictions During the Pandemic
Emergency Preparedness During the Pandemic Update
- Presenters: Amanda Atkins, President, Atkins Consulting Professionals, Eugene, OR
Janel Doughnten, Associate Director, B'nai B'rith Center for Senior Services
Evan Carmen, Legislative Director for Aging Policy, B'nai B'rith Center for Senior Services
- 4:00 pm Adjourn

Wednesday, July 22

Joint Managers and Service Coordinators

- 1:00 pm Welcome
Janel Doughnten, Associate Director, B'nai B'rith Center for Senior Services
- 1:05 pm Money Smarts for Older Adults Update: Overview, Preventing Fraud and Scams in the Age of COVID-19, Overview of the Network Development Guide and Update on Resources
- Presenter: Jenefer Duane, Senior Program Analyst, Office for Older Americans, Consumer Financial Protection Bureau, Washington, DC
- 2:30 pm Working with Adult Protective Services During the Pandemic
- Presenters: William Benson, Principal, Health Benefits ABCs LLC
Representing the National Adult Protective Services Association

3:00 pm Congressional and Federal Update
Presenters: William Benson, Principal, Health Benefits ABCs LLC
Janel Doughten, Associate Director, B'nai B'rith Center for Senior Services
Evan Carmen, Legislative Director for Aging Policy, B'nai B'rith Center for Senior Services

4:00 pm Adjourn

Thursday, July 23

Service Coordinators Meeting

1:00 pm Welcome
Mark D. Olshan, Ph.D., Associate Executive Vice President, B'nai B'rith International
and Director, B'nai B'rith Center for Senior Services
Janel Doughten, Associate Director, B'nai B'rith Center for Senior Services

1:15 pm Open Discussion: The "New Normal" Service Coordination
Presenters: Melissa Harris, Director of Government Affairs, American Association of Service
Coordinators
Tonya Balducci and Maria Medley, Quality Assurance Directors, SPM

3:00 pm Ways to Bring Residents Together During Polarizing Times--Discussion
Presenter: Janel Doughten, Associate Director, B'nai B'rith Center for Senior Services

3:30 pm Trauma Stewardship: An Everyday Guide to Caring for Self While Caring For Others
(Synopsis and Self-Care Strategies)
Presenter: Gracie Cohen, Senior Program Associate, B'nai B'rith Center for Senior Services

4:00 pm Adjourn