



B'NAI B'RITH INTERNATIONAL

CENTER FOR SENIOR SERVICES

B'nai B'rith Virtual Management Professionals and Service Coordinators Training

June 8-10, 2021

Speakers

Tuesday, June 8

HUD Update

Robert Iber, Senior Advisor in the Office of Multifamily Housing Programs at the United States Department of Housing and Urban Development

Mr. Iber is currently serving as Senior Advisor in the Office of Multifamily Housing Programs at the Department of Housing and Urban Development. He has served in an acting capacity in several positions in the Department's Headquarters including Program Advisor to the FHA Commissioner; Director Office of Asset Management; Director Office of Multifamily Development; Director of Multifamily Counterparty and Asset Oversight Division and most recently the Deputy Assistant Secretary in the Office of Multifamily Housing Programs.

He began his career in the Department of Housing and Urban Development in 1987 as an Attorney Advisor in the Maryland State Office. He moved on to supervisory functions in the Loan Management Branch in 1989, becoming the Branch Chief in 1993. He served as the Multifamily Housing Director in the Baltimore Multifamily Hub from March 1998 until September 2015. He had been an original member of the Department's National Loan Committee for two years, followed by two years as the Chair.

In 2004, Comprehensive Housing Assistance, Inc. (CHAI) recognized him as its Public Servant of the Year and in 2019 the National Alliance of HUD Tenants (NAHT) recognized him as its Public Servant of the Year. Mr. Iber has a Bachelor of Arts degree from Western Maryland College and a Juris Doctorate from the University of Baltimore School of Law.

Fair Housing & Inclusion: How it Applies From Marketing to Current Resident

Amanda Atkins, President, Atkins Consulting Professionals

Amanda K. Atkins is a nationally recognized public speaker and trainer of HUD affordable housing, property management practices, fair housing requirements, senior housing, environmental consulting, workplace health, and other focuses. Atkins Consulting Professionals LLC was created in 2009, owned and managed by Ms. Atkins. Prior to this Ms. Atkins facilitated the operation of her family's business, Candi Atkins Consulting, for several years.

Her areas of specialties include resident file compliance audits for HUD subsidized and assisted properties as well as tax credit sites, policy compliance, and procedural support. She also is a





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speaker, trainer, and presenter in many areas: compliance-based training, fair housing and equal opportunity practices, environmental initiatives, senior sensitivity, workplace health and stress management, resident service coordination, and other topics. Amanda focuses on HUD/housing regulation and file compliance as well as management practices and policies. She brings with her over 20 years of experience in HUD subsidized housing, conventional property management, senior housing, and most recently tax credit affordable housing.

Wednesday, June 9

Mental Health Discussion

Malika Moore, MSW, LICSW, LCSW-C, Executive Director, Aging & Amazing

Malika Moore is a Licensed Clinical Social Worker in the District of Columbia and Maryland. She has over 10 years of experience as a professional, clinician, public speaker, and business owner and has a genuine passion for older adults and caregivers. Malika's work in behavioral health, community education, and healthcare have prepared her for her current venture of serving the aging population, their caregivers, and professionals who specialize in aging. Malika has served in several different capacities in her professional career, including clinician, geriatric care manager, medical social worker, psychotherapist, support group facilitator, and adjunct professor.

Malika is creative, dynamic, and driven by purpose and service. She is passionate about working with the most vulnerable populations and has worked with individuals across lifespan and social demographics to provide these vital services to the community. Malika is a leader who enjoys uplifting and inspiring through motivational speaking and innovative coaching. Malika holds dearly and values her family and friends and is personally invested in ensuring we all know that it is possible to live and be Aging & Amazing!

How the Pandemic Changed the Staff and Residents/How to Stay Healthy and Balanced Moving Forward

Abbie Stone, Renew Retreat Facilitator, Parkinson & Movement Disorder Alliance

President of the Board of Directors of Covenant House of Tucson, Abbie Stone has served as a board member for over 10 years. She serves as vice chair to B'nai B'rith Senior Services. Currently the Renew Retreat Facilitator for the Parkinson & Movement Disorder Alliance, she also recently served as a program director with Watermark Retirement Communities, and brings years of experience and dedication in fields of gerontology and wellness. She is committed to providing affordable, safe housing and engaging opportunities for individuals to realize their potential intellectually, socially and physically, fostering lifelong independence.

INTERNATIONAL HEADQUARTERS

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Thursday, June 10

The Role of the Service Coordinator in 2021

Melissa Harris, Director of Government Affairs, American Association of Service Coordinators (AASC)

Melissa Harris joined AASC in March 2018 with a decade of experience in journalism and communications. In her previous role as an Ohio Statehouse reporter, she closely monitored policies and politics with a focus on education and health. She has served as a board member of the Ohio Legislative Correspondents Association and her work has been recognized by the Society of Professional Journalists and Cleveland Press Club. Melissa holds a bachelor's degree in journalism from Kent State University. At AASC, she tracks public policies that impact members, advocates for positive policy outcomes, provides news updates and educates members on service coordination standards and practices.

Federal Update

Evan Carmen, Legislative Director for Aging Policy, B'nai B'rith Center for Senior Services

Evan Carmen is the Legislative Director for Aging Policy at the B'nai B'rith International Center for Senior Services. Since joining B'nai B'rith in February 2017, Evan has advocated on public policy matters including affordable housing, health care and income security, as these issues relate to seniors with limited means. Evan's advocacy work has encompassed meeting with congressional staff members on Capitol Hill, arranging visits for lawmakers and their staffs to B'nai B'rith-sponsored affordable housing buildings and working to amplify the B'nai B'rith Message across our media platforms. Evan holds a B.A. from American University in political science and a J.D. from New York Law School.

How Technology for Residents and Staff is Changing—Planning for the Future/Resources

Gracie Cohen, Senior Program Associate, B'nai B'rith Center for Senior Services

Gracie Cohen is the Senior Program Associate at the Center for Senior Services. There, she is the editor of the quarterly Seniority Report, assists with programming and training meetings, and is a part of the CSS advocacy team. Previously, she served in various administrative roles in non-profits throughout DC. She brings her experience teaching ESL to adults through AmeriCorps, as well as researching adult language and cognition. Gracie holds a Bachelor of Arts in English Literature from Seattle University and a Bachelor of Science in Speech and Hearing Sciences from Portland State University.





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Fair Housing & Mental Health (Overview from Tuesday's session)

Janel Doughten, Associate Director, B'nai B'rith Center for Senior Services

Janel Doughten has worked with the B'nai B'rith Center for Senior Services for over 25 years and is the associate director of the Center for Senior Services. Janel coordinates and is a speaker at an annual three-day training conference in the spring for the network of CSS managers and service coordinators and a four-day training conference in the fall for the managers and boards of directors of the CSS portfolio. Janel also provides training for the residents of the senior housing buildings and participants in the Resident Leadership Retreat, as well as at various national industry conferences: Leading Age, American Association of Service Coordinators, SPM Managers and Maintenance Trainings; and local conferences, such as Leading Age DC and other DC-based HUD-subsidized senior housing buildings. Janel holds a Bachelors of Science in Criminal Justice from Old Dominion University

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